

Securing the Flow: Cyber & Physical Protection for Water & Wastewater Utilities

December 16, 2024 ~ This class will be held online via Microsoft Teams (3 Municipal Waterworks Credits / 3 Wastewater Credits)

The meeting will open at 8:30 am with the class starting PROMPTLY at 9:00 am. The class will end at 12:00 pm. Link will be emailed before class.

9:00 – 12:00 **Cybersecurity and Infrastructure Security:** Best Practices & Resources Overview and mission of the Cybersecurity and Infrastructure Agency, protecting critical infrastructure, protecting remote operating systems, protecting confidential information, communicating emergencies to stakeholders, de-escalation techniques for dealing with disgruntled utility customers, signage options for restricted areas, cyber resiliency, resources available to the public from CISA. ~ Bill Nash & TBA – *Cybersecurity and Infrastructure Agency (CISA)*

Pre-Registration is required for this class.

Complete the form below and return with payment to WRWA.

December 16, 2024 - Cyber & Physical Security for Water and Wastewater Utilities

	Member Fee \$55	Non-Member Fee \$85
Name		DNR Certification Number
System/Employ	er	
Address		
City, State		Zip
Phone	Email	
Send payment a	nd form to: WRWA, 350 Water	Way, Plover, WI 54467
To pay by credit	card: (Visa, Discover, MasterC	ard, E-Check, Debit Card Only) Go to <u>www.wrwa.org</u> –
Must fax complete	ed form(s) to (715) 344-5555 or	email the completed form(s) to wrwa@wrwa.org.
	Paid with credit card	Check enclosed
F	For more information: Phone: (7	715) 344-7778 Email: wrwa@wrwa.org